# **Grace Healthcare Services Corp 2023 ANNUAL REPORT**

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**OUR MISSION:** to provide healthcare and related services, including pharmaceutical products and supplements, for underserved populations and needy individuals

**OUR VISION:** a world with less health disparity, where more people have the opportunity to reach their full potential. We operate under the premise that improving health for any segment of the population improves health and welfare for all of us.

Grace Healthcare Services is not GRACE Marketplace, our area's shelter, and services for those experiencing homelessness. Grace Healthcare Services and GRACE are safety net partners, serving largely the same population in the same location but two separate nonprofit entities with two different missions, each seeking their own grants and donations.

# **Our Story**

Grace Healthcare is a 501(c)(3) Florida Non-Profit Corporation established in 2016.

Eight years ago, friends Harvey Rohlwing, MD, and Tim Rogers, RPh, returned from a medical mission trip abroad and realized we needed this type of help in our own backyard of Gainesville, Florida.



Harvey Rohlwing MD (front row, second from right) and Tim Rogers RPh (back row, light cap), Grace Healthcare Services Co-Founders, on a medical mission trip to Haiti.

And Grace Healthcare Services Corp (GHSC) was founded. Initially, the effort was for a free pharmacy. There were free clinics around town, but many who received prescriptions from them could not afford to pay for their medicine. In 2017, Grace Pharmacy opened its doors.

Additionally, Grace Healthcare Services Corp (GHSC) was instrumental in establishing the initial medical clinic at GRACE Marketplace to provide healthcare to medically indigent individuals in the Gainesville area. The physical space is provided rent-free by the City of Gainesville. Grace Healthcare Services has improved and expanded Grace Clinic, which provides ongoing support, equipment, and supplies necessary for these safety net partner organizations to operate their free medical clinics: the Alachua Area Medical Reserve Corps (AAMRC) on Mondays, Helping Hands Clinic and UF Department of Psychiatry on Wednesdays, and UF Mobile Outreach Clinic on Thursdays.

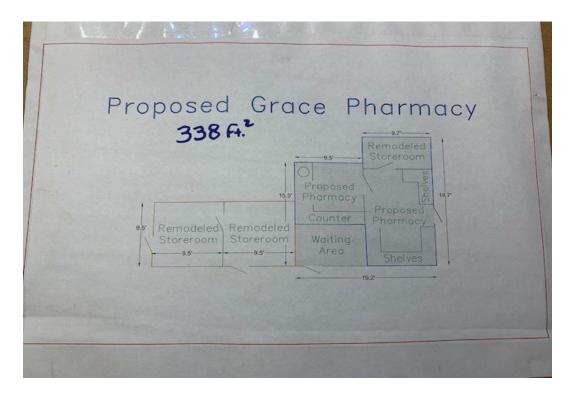
### **Grace Pharmacy**

Grace Pharmacy, "the pharmacy without a cash register," was established in 2017 by Grace Healthcare Services Corp to supply prescribed medications at no charge to qualifying patients who otherwise could not afford them. Since then, we have dispensed over 34,336 prescriptions.



Tim Rogers, RPh, Grace Pharmacy Director, dispensing medication.

Thanks to Rotary International, Grace Pharmacy is being expanded and improved. The existing pharmacy is 147 square feet, the expanded pharmacy will be 338 square feet.



#### **Grace Clinic**

The clinics provide acute care and chronic disease management for hundreds of individuals without access to care.

Alachua Area Medical Reserve Corps (AAMRC), one of Grace Healthcare's safety net partners, operates General Medical and Women's (Only) Clinics out of Grace Clinic on Mondays; Helping Hands Clinic and UF Department of Psychiatry on Wednesdays; UF Mobile Outreach Clinic on Thursdays.

The General Medical Clinics provide acute and chronic care for asthma/respiratory conditions, diabetes, hypertension, cardiovascular disease, gastrointestinal conditions, various eye conditions, mental health, and neurological conditions.

Grace Healthcare/AAMRC Women's (only) Clinic provides general medical, gynecological, sexual assault trauma care, STD testing & treatment, limited prenatal care (and referral), and sexual assault evaluation with onsite counseling by Alachua County Victim Services/Rape Crisis Center staff.



Harvey Rohlwing MD, outside Grace Clinic

#### **Global Health**

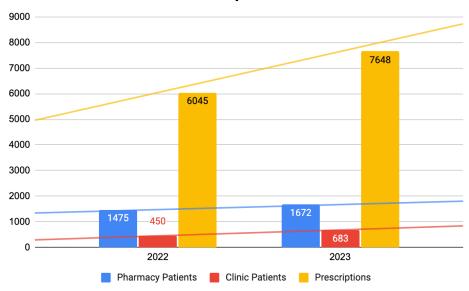
An ongoing commitment for Grace Healthcare Services Corp: Supporting lodging for University of Haiti medical students coming to Gainesville for an externship in UF Emergency Medicine.



Pictured: Michael Mathelier, UF College of Medicine Class of 2024 Historian, University of Haiti Medical Students: Danae A Noel, Gerlsy Felix, Neyssa Demorcy, and Dr. Torben Becker: UF Department of Emergency Medicine, Director of the Section of Global Health, Program Director of the Global Emergency Medicine Fellowship, December, 2023.

### **Our Progress**





Grace Healthcare Services Corps growth from 2022 to 2023.

### **Grace Pharmacy**

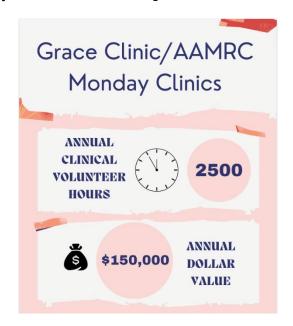
Grace Pharmacy saw **1,672 patients** in 2023 (1,475 in 2022), an increase of 197, around 13.5%, and dispensed **7,648 prescriptions** (6,045 in 2022), an increase close to 27%. All but one of the Registered Pharmacists are volunteers; the one is a part-time independent contractor.

#### **Grace Clinic**

Alachua Area Medical Reserve Corps (AAMRC), Grace Healthcare's safety net partner using Grace Clinic on Mondays for General Medical and Women's (Only) Clinics, saw **683 patients** in 2023 (450 in 2022), an **increase of 233, or nearly 50%**. All but one of the AAMRC medical staff (3 MDs/DOs, 6 APRNs, 3 RNs, 2 CNAs, 1 EMT) are volunteers. Our part-time nurse clinic administrator, an APRN, is an independent contractor for 8 hours/week.

Though we do not keep the data on patient numbers for our partners using Grace Clinic, we can imagine that by extrapolating GHSC's one clinic day/weeks served and multiplying it by 3 days of clinic use...we can reasonably say that GHSC, through Grace Clinic, helps to serve **around 2,000 patients per year.** 

Grace Healthcare Services has increased its clinical volunteer recruitment so that we may serve more patients. After collecting our first 6 months of data, we discovered that GHSC's clinical volunteers (Monday AAMRC Clinics) provide **over 2500 hours/year of service and bring approximately \$150,000/year** in resources through their involvement.





Abigail Perret-Gentil, Women's (Only) Clinic Advocate

### **Testimonials**

Leon Scott was a resident of Dignity Village, Gainesville's 25-acre homeless encampment, which is now closed. "I used to sleep under that tree right over there," he recalls. Dignity Village was adjacent to GRACE Marketplace.

In 2014, Leon began working for GRACE as an Advocate. Given this opportunity to work, Leon quickly proved himself. He rose through the ranks to Case Manager, to Intake Specialist, to Safety Manager, and finally to the Outreach Team, where he landed and stayed, loving his work of being able to "work with people like us and let them know that whatever they've been through can be overcome. There is hope!"

In March of 2023, Leon had a stroke, and now, 10 months later, is in a wheelchair challenged with mobility issues. He is working on his therapies, and his positive nature coming through, "I can't wait to start working again!" Leon is grateful for Grace Clinic and Grace Pharmacy. "I can see Dr R., and I can get my meds! It always pays to be a good person. I would always bring people to Grace Clinic, and now I need it."



Leon Scott, left, with Dr Harvey Rohlwing, outside Grace Clinic.

"This selfless group is what makes our community great." *Brandon Allen, MD, Department of Emergency Medicine, UF College of Medicine.* 

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"The population served has warm regard for Dr Rohlwing, it is clear it is his passion." *Raema Jean, MD*, a former University of Haiti medical student housed by Grace Healthcare Services while rotating through an emergency medicine externship at UF.

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**Rupert Heard** gives credit to Grace Clinic and Grace Pharmacy for helping to keep him alive during the three-and-a-half years he experienced homelessness.



Rupert Heard

Rupert is a proud proponent of Grace Healthcare Services and serves on its Board of Directors as someone with lived experience.

### **DEI & Affirmative Action Statement**

At Grace Healthcare Services Corps, we fight the battle against healthcare disparity. We believe healthcare starts with compassion and respect for our patients and each other. We embrace and nurture the underserved, uninsured, and homeless. We do not discriminate. All are included, and all are served. Grace Healthcare Services Corp provides services to patients and opportunities for volunteering and employment to qualified persons without regard to age, gender, sexual orientation, ability/disability, race or color, education, religious or political views, economic status, or national origin.

# **Gratitude & Acknowledegments**

We wish to thank all of our **Community Partners**, the organizations with which Grace Healthcare Services Corp collaborates:

- Alachua Area Medical Reserve Corps/FL Department of Health
- UF Mobile Outreach Clinic
- Helping Hands Clinic
- Equal Access Clinic
- UF Psychiatry
- GRACE Marketplace
- City of Gainesville
- Alachua County
- UF Medical Guild
- Rotary Clubs of Gainesville

